



Programs and Services

NWSRA COVID-19 Response Plan

PHASE 1	PHASE 2	PHASE 3	PHASE 4	PHASE 5
<ul style="list-style-type: none"> • NWSRA Main Office closed to public • Virtual programs available on website with Monthly registration • Activity Center located on website will be updated regularly • Part time staff furloughed • No in-person programs • Marketing/Communication: calls and constant contacts/ social media increased • Transportation to programs stopped • Switched from seasonal to Month to Month registration for programs • Postponed SLSF events • Free Health Check Calls • Community program outings cancelled • Inclusion services paused due to partner agency closures • NWSRA program spaces at Hanover Park, Rolling Meadows, Mt. Prospect, Wheeling and Buffalo Grove closed • Clearbrook/Day Programs closed to stay at home order following DHS regulations • NWSRA program brochure online 	<ul style="list-style-type: none"> • NWSRA Main Office closed to public • Virtual programs available on website with Monthly registration • Activity Center located on website will be updated regularly • Part time staff furloughed • No in-person programs • Marketing/Communication: calls and constant contacts/ social media increased • Transportation to programs stopped • Month to Month registration for programs continued • Postponed SLSF events, Virtual Events & Fundraising only • Free Check-in Calls • Community program outings cancelled • Inclusion services paused due to partner agency closures • NWSRA program spaces at Hanover Park, Rolling Meadows, Mt. Prospect, Wheeling and Buffalo Grove closed • Clearbrook/Day Programs closed to stay at home order following DHS regulations • NWSRA program brochure online 	<ul style="list-style-type: none"> • NWSRA Main Office closed to public • Virtual programs available on website with Monthly registration • Activity Center located on website will be updated regularly • Part time staff furloughed • Select in-person programs to be offered per Federal guidelines • Marketing/Communication: calls and constant contacts/ social media increased • Transportation to programs stopped • Month to Month registration continued • Postponed SLSF events, Virtual Events & Fundraising only • Switch to fee-based check-in calls/zooms • Community program outings cancelled • Inclusion resumed per State & Federal guidelines • NWSRA program spaces at Hanover Park, Rolling Meadows, Mt. Prospect, Wheeling and Buffalo Grove cleaned/sanitized, set up and in use • Clearbrook/Day Programs closed to stay at home order following DHS regulations • NWSRA program brochure online- families may request a printed copy 	<ul style="list-style-type: none"> • NWSRA Main Office closed to public • Virtual programs available on website with Monthly registration • Activity Center located on website will be updated regularly • Part time/specialty staff return if needed • Select in-person programs to be offered per Federal guidelines • Marketing/Communication: calls and constant contacts/ social media increased • Transportation resumes to select programs based on Federal guidelines • Month to Month Registration continued • Select SLSF events resume • Switch to fee-based optional 1:1 interactive calls/zooms • Select Community program outings per State & Federal guidelines • Inclusion resumed per State & Federal guidelines • NWSRA program spaces at Hanover Park, Rolling Meadows, Mt. Prospect, Wheeling and Buffalo Grove in use • Clearbrook/Day Programs open based on DHS regulations • NWSRA program brochure online- families may request a printed copy 	<ul style="list-style-type: none"> • NWSRA Main Office open to public • Virtual programs available on website with Monthly registration • Activity Center remains available • All Part time staff return • In-person Programs return as normal • Marketing/Communication: calls and constant contacts/ social media continued as needed • Transportation to programs resumes • Registration adapted to programming needs • All SLSF events resume • Discontinue 1:1 interactive calls/Zooms. Check-ins as needed. • Program Community outings resume • Inclusion resumes based on partner agency needs • NWSRA program spaces at Hanover Park, Rolling Meadows, Mt. Prospect, Wheeling and Buffalo Grove in use • Clearbrook/Day Programs resume • NWSRA program brochure online- families may request a printed copy